

[https://www](https://www.mdiachieve.com/careconnect)

The CareConnect Internet Solution

CareConnect is MDI Achieve's web portal that provides access to our sophisticated software systems through our own safe and secure Application Service Provider or "ASP." CareConnect is the perfect solution for any facility, from the most technologically advanced to those with only a few computers. CareConnect allows authorized users to access MDI Achieve's software over the Internet to manage all accounting, clinical, and administrative functions.

Increased Efficiency of Data Management

With CareConnect, you get complete and secure access to your data from any location with Internet access. All of your data is safely stored off-site with daily, routine back-ups. Plus, installation, upgrades and enhancements all happen invisibly. Multiple employees can work simultaneously by simply logging on to CareConnect with individual passwords.

Computer "down-time" is essentially eliminated with CareConnect because our server farm (MDI Achieve's system of multiple high performance computers) is load balanced to prevent lockouts and computer crashes. If one server goes down, the remaining servers will automatically handle the load.

HIPAA Compliant Security

CareConnect servers are housed in a government-approved shelter that is designed to withstand most natural and man-made disasters. Your data is encrypted and protected from every conceivable threat by features such as antistatic floors, multiple power generators and 600 square feet of batteries as back-up power, a sophisticated climate control system, and magnetic key-card security. Plus, accessibility is guaranteed with more available bandwidth than some major cities.

State-of-the-Art Commitment

MDI Achieve continuously replaces and upgrades each individual server every 36 months. Program updates occur invisibly, and back-ups are executed daily by multiple back-up systems using multiple media for fail-safe back-ups.

Reduced Cost and Overhead

CareConnect eliminates the need to maintain an in-house IT staff or retain expensive consultants. Our software can be purchased, or you can pay one low monthly subscription fee. With CareConnect, there is minimal up-front investment. Our "pay-as-you-go" approach makes cutting edge technology affordable for any facility. By taking advantage of economies of scale, CareConnect continuously provides the highest technology solutions in a cost-effective manner. Overall, CareConnect can save up to 48% over the cost to implement the same technology and security standards on your own.

Unsurpassed Client Support

Client support is a hallmark of MDI Achieve. With CareConnect, our Client Support department can assist users online when questions arise. Our service professionals are available to help resolve your issues twenty-four hours a day, seven days a week.