

MDI Achieve CareConnect System Requirements

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The computer used to connect to CareConnect.com must use Internet Explorer 4.0 or higher. The recommended browser is Internet Explorer 5.0 or higher. Any other browser that supports the automatic download and installation of Active/X plug-ins can be used. Because of the way Firefox, Netscape and other browsers handle the installation of plug-ins, MDI Achieve is not able to support any browser other than IE. (It is possible to manually configure some browsers or higher browsers with the required Citrix "plug-in", but because each installation varies, it is not possible for MDI Achieve to support this manual configuration, or the ability or inability to connect to CareConnect using any browser other than Internet Explorer.)

Internet Explorer System Requirements

The following list defines requirements for various computers:

Microsoft Windows NT, 2000 or XP Pro

- 486/66 processor or faster (Pentium processor recommended)
- For Windows 2000 or XP Pro: 64 MB of RAM minimum
- For Windows NT 4.0: 64 MB of RAM minimum (must run Service Pack 3 or later)

Sun Solaris

- Sparcstation 2 or higher
- 32 MB of RAM (64 MB recommended) and English Solaris 2.5 or later
- Disk space required to install (approximately): 68 MB

HP-UX

- HP 9000 Enterprise Server, HP 9000 Workstation, or HP Visualize Workstation
- 64 MB of RAM (96 MB recommended) and English HP-UX version 10.20 or later
- Disk space required to install (approximately): 72 MB

Note: Some components and features may require additional resources such as a mouse or CD-ROM.

Supported Printers

Any "Business Class" printer that is compatible with, or any Hewlett Packard Laser Printer using PCL 6 or substantial performance equivalent printer, with enough memory and print speed sufficient to meet the speed and volume requirements of your facility, and only if the printer may be used with the HP 4L or HP 4Plus printer drivers.

The following printers are currently supported:

Printer Model	Required Driver
. HP Laserjet 1100 series	HP Laserjet 4L
. HP Laserjet 2100 series	HP Laserjet 4L

. HP Laserjet 2200 series	HP Laserjet 4L
. HP Laserjet 4000 series	HP Laserjet 4Plus
. HP Laserjet 8000 series	HP Laserjet 4Plus

It is possible to use other printers that are capable of emulating the HP 4L or HP 4Plus.

Excluded Printers

MDI Achieve does not support the following printer models:

- HP LaserJet 1000
- HP DeskJets
- HP OfficeJets
- Canon BubbleJets
- No Ink Jets

Required Connection

CareConnect requires a broadband Internet connection. The recommended connections (in order of preference) are as follows:

- T1
- Cable Modem
- ISDN
- DSL

Note: *It is HIGHLY recommended that Internet Redundancy be considered a necessary component when moving to an Internet-based application service provider (ASP), such as CareConnect. In the event that the facility loses Internet connectivity due to the ISP provider, the capability to move to your “back-up” provider will ensure minimal downtime for the facility.*

Although CareConnect can be accessed via dial-up connection, MDI Achieve does not support this type of connection for routine operations.

The **most important** components for CareConnect are

- High speed access lines
- A national ISP provider; and
- A high performance printer with adequate memory.